




R.M. PALMER COMPANY
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As the FDA investigation into the PCA salmonella issue continues, The Palmer Candy Company of Sioux City, IA, has now been impacted by the expanded actions of the FDA. A current list of product recalls can be found on the US FDA website (www.fda.gov).

The RM Palmer Company is not connected with The Palmer Candy Company in any way, and has not been affected by this problem.

RM Palmer has never received peanut butter or any other product from PCA, the company involved in the ongoing salmonella situation. We have verified that none of our approved peanut product vendors have any connection with PCA or their products.

Our Quality Pledge.....look for the 

The R.M. Palmer Company is committed to providing a safe, quality product to our customers. We maintain the strength of our supply chain by:

- Requiring a Continuing Product Guarantee from each of our vendors, which states,

*"The article(s) comprising each and every shipment or other delivery...
is hereby guaranteed...to be...not adulterated or misbranded."*

The intent and effect of this Statement of Guarantee is that our ingredients and other raw materials, regardless of origin, are as specified and defined in our purchasing agreements, and that they meet or exceed the quality expectations set forth.

- We conduct vendor audits, and inspect their facilities and audit their record keeping and quality systems.
- We conduct customer audits, inspecting our product on the store shelves, to ensure that our product continues to meet our high standards.
- We require Certificates of Analysis from our vendors, which are validated by periodic testing through a third-party, independent lab.

Thank you for being a loyal Palmer customer. We are proud to have provided quality, novelty chocolates to all of our customers for the past 60 years, and look forward to continuing this relationship for many years in the future.

Sincerely,

R. M. PALMER COMPANY

