



R.M. PALMER COMPANY
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The R.M. Palmer Company is committed to providing a safe, quality product to our customers. Our plants, located in Reading, Pennsylvania, use domestic milk and milk products sourced in the USA for all of our dairy-based products. We do not use dairy products sourced from China.

We maintain the strength of our supply chain by:

- Requiring a Continuing Product Guarantee from each of our vendors, which states,

“The article(s) comprising each and every shipment or other delivery....is hereby guaranteed...to be...not adulterated or misbranded.”

The intent and effect of this Statement of Guarantee is that our ingredients and other raw materials, regardless of origin, are as specified and defined in our purchasing agreements, and that they meet or exceed the quality expectations set forth.

- We conduct vendor audits, and inspect their facilities and audit their record keeping and quality systems.
- We conduct customer audits, inspecting our product on the store shelves, to ensure that our product continues to meet our high standards.
- We require Certificates of Analysis from our vendors, which are validated by periodic testing through a third-party, independent lab.

Thank you for being a loyal Palmer customer. We are proud to provide quality novelty chocolates to all of our customers for the past 60 years, and for many years in the future.